

TQM Solutions

**PERFORMANCE
MANAGEMENT**



Performance Management

Managing Performance is all about a continuous cycle of improvement

Its a process of ensuring your employees understand what is expected of them, assessing their performance, providing them with feedback and helping them do better



Why is it important?

Effective performance management:

- Helps your staff maintain high levels of performance and helps you work together to identify areas for improvement
- Provides an opportunity for staff to give feedback on the effectiveness of workplace systems, processes and procedures
- Provides an opportunity to reinforce the objectives and values of your business

Failure to effectively manage staff performance can result in:

- Poor work direction • Poor or inconsistent work performance
- Low morale • Low productivity • Costly mistakes



How we can help

Our approach is to provide you with expert consultancy that can supply you with the most effective range of tools and techniques to create a performance management system that is right for your organisation

Developing Objectives	Performance standards	Performance Reviews
Measurements	Feedback & Coaching	Poor Performance
Development Plans	360 degree feedback	Continuous Improvement

We will help to develop your management team by introducing leadership skills and deliver further support or coaching to make them more confident and effective in their role



Where do we operate?

- On-site

We will introduce and train your management team to introduce a performance management solution on your premises and use your meeting rooms, or your offices, or we can even use your operational working space

- Off-site

If preferred, we can arrange local meeting rooms away from the day to day business environment



Your Next steps

For more information, about our Performance Management Solutions, please visit our website:

www.tqmsolutions.co.uk

If you would like to discuss how we can help you develop a Performance Management solution for your business, please contact us by telephone

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